



VETMED CONCIERGE

Diamond and Platinum members of the President's Council have access to the VetMed Concierge program, a complimentary service that facilitates access to the world-class veterinarians and services at UF's Animal Hospitals. We will work to ensure that your and your pets' experiences are as comfortable as possible. With more veterinary specialists under one roof than any other veterinary hospital in Florida, our goal is to provide your pet with the most comprehensive examination and treatment available in the Southeast.

UF LARGE ANIMAL HOSPITAL

Providing care for pet and performance horses, beef and dairy cattle, alpacas, llamas, pigs and goats, UF's Large Animal Hospital serves as a major animal referral center for patients across the United States and abroad.

UF SMALL ANIMAL HOSPITAL

Opened in 2010, the Small Animal Hospital offers medical and surgical care for dogs, cats, birds and exotic pets. Sophisticated diagnostic imaging capabilities, modern surgical suites, an intensive care unit and a spectrum of cutting-edge technologies assist our clinicians in the diagnosis and treatment of difficult and complex diseases in your pet. Our veterinarians are among the best in the world, and most importantly, they hold your pet's well-being as their top priority.

The VetMed Concierge Program provides enhanced health system access and service to its members. While your pet will receive the same elite level of care afforded to all VetMed patients, you are guaranteed access to additional services when needed.

MEMBERS WILL RECEIVE THE FOLLOWING BENEFITS:

SCHEDULING

- Your ability to receive priority scheduling and referrals is enhanced by calling the VetMed Concierge, (877) 411-3345. This number is also listed on the back of your President's Council membership card.

APPOINTMENTS

- Complimentary parking will help make your visit easier. You will have access to a personal escort to treatments and procedures, if you so desire.

EMERGENCIES

- A VetMed Concierge staff member will be available should your pet require emergency services and offer any assistance necessary.

CONCIERGE SUITE

- Located in the Small Animal Hospital, the Concierge Suite provides a place to wait while your pet undergoes treatment or an examination during normal business hours. Amenities of this facility include a mini-fridge, Wi-Fi access, a flat-screen TV and complimentary newspapers and magazines. Coffee, beverages and snacks are also provided.

In addition to all the benefits listed above, members have the services of the college liaison during normal business hours if additional services are required. For further information on any of the benefits, you may contact the VetMed telephone number listed on your President's Council membership card. Our Concierge will be available to assist you Monday through Friday, 8:00 a.m. to 5:00 p.m.